

Sandpiper Hill Cottage

GUEST SURVEY – 2007

Thank you for selecting Sandpiper Hill Cottage for your vacation! Many of the amenities you enjoyed at the Cottage were suggestions from our past guests. Please help us continue to improve the Cottage by sharing your ideas through this brief survey. A postpaid return envelope is enclosed. Thank you!

0 = No Opinion 1 = Needs Improvement 2 = Met Expectations 3 = Exceeded Expectations 4= Wow!	
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	Rating
Ease of locating Sandpiper Hill Cottage when initially searching for rentals	
<i>(Use this area under each item for your written comments)</i>	
Landlord's response time to your initial inquiry	
Quality of www.sandpiperhill.com website	
Usefulness of www.sandpiperhill.com website	
Accuracy of representations made on website and communications with Landlord	
Overall impression of reservation process including communications and timeliness	
Adequacy of lease agreement	
Usefulness of pre-arrival "What to Bring" and Driving Directions Newsletter	
First impression upon arrival	
Cleanliness of Cottage upon arrival	
Quality of decoration in Cottage	
Condition of furniture	
Comfort of beds	
Usefulness of "Welcome Binder" and "Helpful Hints for Guests"	
Daytime comfort in Cottage	
Nighttime comfort in Cottage	
Condition of kitchen appliances including refrigerator, stove, dishwasher & microwave	
Condition of clothes washer & dryer	
Condition of outside gas grill	
Temperature and quantity of hot water for showers	
Landlord response time to question/concerns/complaints during your stay	

Continue on back

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	Rating
Condition of outside grounds & landscaping	
Usefulness of outside awning	
Appearance of neighborhood	
Cable TV service level	
Items provided by Landlord including paper products, cleaning supplies, condiments, etc.	
Bedding provided by Landlord including quilts, blankets and pillows	
Requirement for tenant to provide bed sheets and towels	
Quietness of neighborhood	
Proximity of Cottage to Wellfleet Village	
Proximity of Cottage to public beaches	
Quality of beach in front of cottage	
Check-out procedure and requirement for tenant to leave Cottage clean	
Overall vacation experience	
Overall value of stay for rent paid	

1. We will return to Sandpiper Hill Cottage. Definitely Likely Unlikely No Way

2. We would recommend Sandpiper Hill Cottage to our friends. Definitely Likely Unlikely No Way

3. If I owned Sandpiper Hill Cottage, I would _____

Other Comments: _____

Your Name: (Optional): _____

Thank You! Your Opinion Counts

Return to: Sandpiper Hill Cottage ~ PO Box 1480 ~ Manchester, NH ~ 03105-1480